

# Kiducation

## Terms and Conditions (T&C's)

**August 2026/2027**

### 1. Provider / Contracting Party

The following Terms and Conditions (T&C's) govern the contractual relationship between

**Kiducation KIG**  
Richterwis 6  
8303 Bassersdorf  
Switzerland

represented by the partners **Dionne Patricia Brown** and **Rashidat Oluwatosin Thomas**, (hereinafter referred to as "Kiducation")

and the parent(s) of the enrolled child (hereinafter referred to as "Parent")

### 2. Scope of Services

Kiducation offers educational afternoon courses for children.

The courses are open to all children regardless of origin, religion, nationality or financial circumstances. The exact scope of services, location, course content and course times are defined in the respective course descriptions.

Kiducation does not guarantee specific learning outcomes, as progress depends on individual participation and engagement.

### 3. Scope of Application

The T&C's apply to all courses organised by Kiducation. Deviating agreements require the written consent of Kiducation.

### 4. Registration

Registration is made via the official Kiducation enrolment form (online or written) and is binding. The course contract is concluded upon written confirmation of the registration by Kiducation. Enrolment is continuous and governed by these Terms and Conditions.

Kiducation reserves the right to cancel or postpone a course if the minimum number of participants is not reached or if continuation is no longer feasible. In such cases, waiting lists will be maintained. Customers will be informed promptly. Any payments already made will be refunded.

Kiducation may make reasonable changes to course structure, timing, or location, provided such changes do not materially affect the overall nature of the course.

Where a course cannot be continued, Kiducation will offer an alternative course, a credit, or a refund for any unused portion, as appropriate.

## 5. Fees and Payment

Course fees are invoiced quarterly in advance.

Invoices must be paid before the start of the respective course period. Kiducation reserves the right to deny participation if payment has not been received.

In the event of late payment, Kiducation may charge a reminder fee of CHF 20 from the second reminder onwards. The Customer bears any additional collection costs.

The course fee includes standard materials unless stated otherwise. Additional costs will be communicated in advance.

If a child joins a course after the start date, fees will be charged on a pro-rata basis.

### Quarterly course fees:

- English Beginners: CHF 390
- English Builders CHF 390
- English+: CHF 390
- English Boost CHF 340
- English Through Arts CHF 370
- Read, Write and Discuss: CHF 340
- Debate and Discover: CHF 305

## 6. Duration, Automatic Renewal and Termination

Enrolment is continuous and automatically renews for subsequent course periods and school years.

The school year is divided into the following four quarters:

- August – October
- November – January
- February – April
- May – July

Termination of participation must be submitted in writing (e-mail is sufficient) in accordance with the following deadlines:

- For withdrawal from the next quarter:  
Notice must be given by the deadline communicated in the course confirmation.
- For withdrawal from the next school year:  
Notice must be given no later than the 4th of June.

If no termination is received by the applicable deadline, enrolment automatically continues, and the corresponding fees become due.

## **7. Changes to Courses, Fees and Terms**

Kiducation reserves the right to make reasonable changes to these Terms and Conditions. Any such changes will be communicated to the Parent by the 4th of May.

If the Parent does not agree with the changes, they may terminate the contract by the cancellation deadline stated in Section 6.

## **8. Attendance, Absences and Cancellation of Lessons**

Regular attendance is recommended. Absences, for any reason, do not entitle the Parent to a refund, credit, or replacement lesson. In cases of prolonged illness or exceptional circumstances, Kiducation may, at its reasonable discretion, offer a credit or transfer; supporting documentation may be required.

Participation by another suitable child may be permitted with prior agreement.

If Kiducation cancels a lesson, a replacement will be offered where possible (time/format may vary). If not reasonably possible, a credit will be applied; refunds are issued only if neither option is feasible.

Any further claims are excluded to the extent permitted by law.

## 9. Liability

Kiducation is liable for damages caused by intentional misconduct or gross negligence. Liability for slight negligence is excluded to the extent permitted by law. Mandatory legal provisions remain reserved.

Kiducation accepts no liability for loss, theft, or damage to personal belongings.

## 10. Supervision, Collection and Responsibility

Kiducation's responsibility for children is limited to class times only. Parents are responsible for ensuring that their child is brought to and collected from the lesson on time.

If parents are delayed, they must inform the teacher as soon as possible; repeated late collection is not permitted, and Kiducation reserves the right to charge a reasonable late collection fee. After dismissal, children are no longer under Kiducation's supervision or responsibility.

## 11. Health and Emergencies

Parents confirm that their child is physically and emotionally able to participate in the course. All relevant medical information must be disclosed during registration and kept up to date.

In the event of an emergency, Kiducation may take appropriate action, including contacting emergency services. Any resulting costs are the responsibility of the parents.

Children with contagious illness may not attend classes.

Parents are responsible for ensuring that their child has adequate accident and liability insurance.

## 12. Use of Data (Data Protection)

Personal data is treated confidentially and used solely for the administration and delivery of Kiducation courses and communication with parents. Sensitive data (e.g. health information) is collected only where necessary for the child's safety.

Data is stored securely and accessible only to authorised persons. It may be processed by trusted service providers where necessary, but not shared with third parties for commercial purposes. Disclosure may occur where required for child protection or legal obligations.

Data is retained only as long as necessary or required by law. Parents have the right to access, correct, or request deletion of their data in accordance with applicable law.

For any data protection requests, questions or deletion, please contact:  
contact@kiducation.ch

Communication is primarily via email; additional channels (e.g. WhatsApp) may be used with consent. Parents must keep contact details up to date.

### **13. Holidays**

No classes are held during school holidays or on public holidays in the municipality of where the classes are held. Please note that the holiday schedule may differ from that of your place of residence. In addition, Kiducation remains closed for one extra week during the Sportferien.

The exact dates can be found in the course confirmation.

### **14. Cooperation and Conduct**

“Respectful and cooperative behaviour between parents, children, and Kiducation staff is required. Children must follow staff instructions and not disrupt the course or endanger themselves or others.

Kiducation reserves the right to take appropriate measures in cases of inappropriate behaviour, including parent discussions, warnings, or exclusion from the course. No refund will be granted in cases of exclusion due to serious or repeated misconduct.

If issues cannot be resolved by the teacher, parents must contact the partners of Kiducation.

### **15. Force Majeure**

Kiducation shall not be held liable for cancellations or interruptions caused by events beyond its reasonable control, including but not limited to severe weather, public health measures, or official directives.

Where possible, Kiducation will offer alternative arrangements.

### **16. Applicable Law and Place of Jurisdiction**

Swiss law applies. The place of jurisdiction is Bassersdorf.